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Cardmember Services P.O. Box 15299 Wilmington, DE 19850-5299 Questions?

☐ Chase.com

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1-800-849-3574

1-888-643-9624
We accept operator relay calls

March 28, 2022

Update:

Your account has been credited

Your account ending in 3185 -

Dear

We're pleased to tell you that we've resolved your dispute.

Transaction Post Date	['] Merchant Name	Transaction Amount
02/14/2022	AMERICAN AIR0012405534489	\$72.60
02/14/2022	AMERICAN AIR0012405534488	\$72.60

Here's what you need to know

• We credited your account for the full disputed dollar amount.

If you have questions, please call us at 1-800-849-3574, We're available Monday through Friday from 9 a.m. to 9 p.m. Eastern Time.

We appreciate your business.

Sincerely,

Customer Service
Chase Cardmember Services